



## Certified Network Associate (MTCNA)

Training outline

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| <b>Duration:</b>             | 2 days   |
| <b>Outcomes:</b>             | By the end of this training session, the student will be familiar with RouterOS software and RouterBOARD products and be able to connect the client to the Internet. He will also be able to configure, manage, do basic troubleshooting of a MikroTik router and provide basic services to clients. |
| <b>Target audience:</b>      | Network engineers and technicians wanting to deploy and support: <ul style="list-style-type: none"><li>• Corporate networks</li><li>• Client CPEs (WISPs and ISPs)</li></ul>   |
| <b>Course prerequisites:</b> | The student must have a good understanding of TCP/IP and subnetting.   |
| <b>Suggested reading:</b>    | Search for "ipv4 tutorial"<br><br>Test yourself with the 'example test' on <a href="https://www.mikrotik.com/client/trainingSessions">https://www.mikrotik.com/client/trainingSessions</a>   |

| Title                                   | Objective   |
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| <p><b>Module 1</b><br/>Introduction</p> | <ul style="list-style-type: none"> <li>• About MikroTik <ul style="list-style-type: none"> <li>• What is RouterOS</li> <li>• What is RouterBOARD</li> </ul> </li> <li>• First time accessing the router <ul style="list-style-type: none"> <li>• WinBox and MAC-WinBox</li> <li>• WebFig and Quick Set</li> <li>• <a href="#">Default configuration</a></li> </ul> </li> <li>• RouterOS command line interface (CLI) <ul style="list-style-type: none"> <li>• Null Modem cable</li> <li>• SSH and Telnet</li> <li>• New terminal in WinBox/WebFig</li> </ul> </li> <li>• RouterOS CLI principles <ul style="list-style-type: none"> <li>• &lt;tab&gt;, double &lt;tab&gt;, “?” navigation</li> <li>• Command history and its benefits</li> </ul> </li> <li>• Initial configuration (Internet access) <ul style="list-style-type: none"> <li>• WAN DHCP-client</li> <li>• LAN IP address and default gateway</li> <li>• Basic Firewall - NAT masquerade</li> </ul> </li> <li>• Upgrading RouterOS <ul style="list-style-type: none"> <li>• Package types</li> <li>• Ways of upgrading</li> <li>• RouterBOOT firmware upgrade</li> </ul> </li> <li>• Router identity</li> <li>• Manage RouterOS logins</li> <li>• Manage RouterOS services</li> <li>• Managing configuration backups <ul style="list-style-type: none"> <li>• Saving and restoring the backup</li> <li>• Difference between a backup and an export (.rsc) file</li> <li>• Editing an export file</li> </ul> </li> <li>• <a href="#">Resetting a RouterOS device</a></li> <li>• Reinstalling a RouterOS device (Netinstall)</li> <li>• <a href="#">RouterOS license levels</a></li> <li>• Sources of additional information <ul style="list-style-type: none"> <li>• <a href="http://wiki.mikrotik.com">wiki.mikrotik.com</a></li> <li>• <a href="http://forum.mikrotik.com">forum.mikrotik.com</a></li> <li>• <a href="http://mum.mikrotik.com">mum.mikrotik.com</a></li> <li>• Distributor and consultant support</li> <li>• <a href="mailto:support@mikrotik.com">support@mikrotik.com</a></li> </ul> </li> <li>• <b>Module 1 laboratory</b></li> </ul> |

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| <p><b>Module 2</b><br/>DHCP</p>     | <ul style="list-style-type: none"> <li>• DHCP server and client <ul style="list-style-type: none"> <li>• DHCP client</li> <li>• DHCP server setup</li> <li>• Leases management</li> <li>• DHCP server network configuration</li> </ul> </li> <li>• Address Resolution Protocol (ARP) <ul style="list-style-type: none"> <li>• ARP modes</li> <li>• RouterOS ARP table</li> </ul> </li> <li>• <b>Module 2 laboratory</b></li> </ul>  |
| <p><b>Module 3</b><br/>Bridging</p> | <ul style="list-style-type: none"> <li>• Bridging overview <ul style="list-style-type: none"> <li>• Bridge concepts and settings</li> <li>• Creating bridges</li> <li>• Adding ports to bridges</li> </ul> </li> <li>• Bridge wireless networks <ul style="list-style-type: none"> <li>• Station bridge</li> </ul> </li> <li>• <b>Module 3 laboratory</b></li> </ul>  |
| <p><b>Module 4</b><br/>Routing</p>  | <ul style="list-style-type: none"> <li>• Routing overview <ul style="list-style-type: none"> <li>• Routing concepts</li> <li>• Route flags</li> </ul> </li> <li>• Static routing <ul style="list-style-type: none"> <li>• Creating routes</li> <li>• Setting default route</li> <li>• Managing dynamic routes</li> <li>• Implementing static routing in a simple network</li> </ul> </li> <li>• <b>Module 4 laboratory</b></li> </ul>   |
| <p><b>Module 5</b><br/>Wireless</p> | <ul style="list-style-type: none"> <li>• 802.11a/b/g/n/ac Concepts <ul style="list-style-type: none"> <li>• Frequencies (bands, channels) data-rates / chains (tx power, rx sensitivity, country regulations)</li> </ul> </li> <li>• Setup a simple wireless link <ul style="list-style-type: none"> <li>• Access Point configuration</li> <li>• Station configuration</li> </ul> </li> <li>• Wireless Security and Encryption <ul style="list-style-type: none"> <li>• Access List</li> <li>• Connect List</li> <li>• Default Authenticate</li> <li>• Default Forward</li> <li>• WPA-PSK, WPA2-PSK</li> <li>• WPS accept, WPS client</li> </ul> </li> <li>• Monitoring Tools <ul style="list-style-type: none"> <li>• Snooper</li> <li>• Registration table</li> </ul> </li> <li>• <b>Module 5 laboratory</b></li> </ul> |

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| <p><b>Module 6</b><br/>Firewall</p> | <ul style="list-style-type: none"> <li>• Firewall principles <ul style="list-style-type: none"> <li>• Connection tracking and states</li> <li>• Structure, chains and actions</li> </ul> </li> <li>• Firewall Filter in action <ul style="list-style-type: none"> <li>• Filter actions</li> <li>• Protecting your router (input)</li> <li>• Protection your customers (forward)</li> </ul> </li> <li>• Basic Address-List</li> <li>• Source NAT <ul style="list-style-type: none"> <li>• Masquerade and src-nat action</li> </ul> </li> <li>• Destination NAT <ul style="list-style-type: none"> <li>• dst-nat and redirect actions</li> </ul> </li> <li>• FastTrack</li> <li>• <b>Module 6 laboratory</b></li> </ul>                  |
| <p><b>Module 7</b><br/>QoS</p>      | <ul style="list-style-type: none"> <li>• Simple Queue <ul style="list-style-type: none"> <li>• Target</li> <li>• Destinations</li> <li>• Max-limit and limit-at</li> <li>• Bursting</li> </ul> </li> <li>• One Simple queue for the whole network (PCQ) <ul style="list-style-type: none"> <li>• pcq-rate configuration</li> <li>• pcq-limit configuration</li> </ul> </li> <li>• <b>Module 7 laboratory</b></li> </ul>  |
| <p><b>Module 8</b><br/>Tunnels</p>  | <ul style="list-style-type: none"> <li>• PPP settings <ul style="list-style-type: none"> <li>• PPP profile</li> <li>• PPP secret</li> <li>• PPP status</li> </ul> </li> <li>• IP pool <ul style="list-style-type: none"> <li>• Creating pool</li> <li>• Managing ranges</li> <li>• Assigning to a service</li> </ul> </li> <li>• Secure local network <ul style="list-style-type: none"> <li>• PPPoE service-name</li> <li>• PPPoE client</li> <li>• PPPoE server</li> </ul> </li> <li>• Point-to-point addresses</li> <li>• Secure remote networks communication <ul style="list-style-type: none"> <li>• PPTP client and PPTP server (Quick Set)</li> <li>• SSTP client</li> </ul> </li> <li>• <b>Module 8 laboratory</b></li> </ul> |

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| <p><b>Module 9</b><br/>Misc</p> | <ul style="list-style-type: none"><li>• RouterOS tools<ul style="list-style-type: none"><li>• E-mail</li><li>• Netwatch</li><li>• Ping</li><li>• Traceroute</li><li>• Profiler (CPU load)</li></ul></li><li>• Monitoring<ul style="list-style-type: none"><li>• Interface traffic monitor</li><li>• Torch</li><li>• Graphs</li><li>• SNMP</li><li>• The Dude</li></ul></li><li>• Contacting <a href="mailto:support@mikrotik.com">support@mikrotik.com</a><ul style="list-style-type: none"><li>• supout.rif, autosupout.rif and viewer</li><li>• System logs, enabling debug logs</li><li>• Readable configuration (item comments and names)</li><li>• Network diagrams</li></ul></li><li>• <b>Module 9 laboratory</b></li></ul> |
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